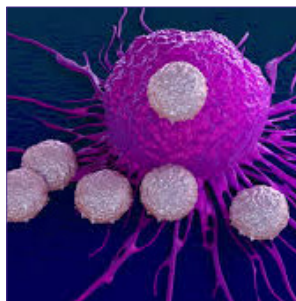
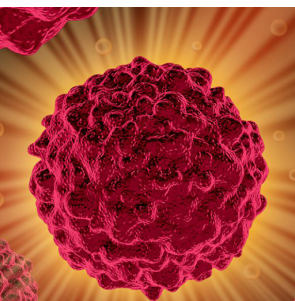


Keynote Forum
December 05, 2019

***Nursing Education 2019
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Joint Event
29th International Conference on
Nursing Education and Research
&
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December 05-06 2019, | Dubai, UAE

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Kavita Bhalekar

NMC Healthcare, UAE

Consumers response to Telemedicine as a Healthcare delivery model in UAE

Telemedicine utilizes the superior edge of Information Communication Technology to overcome geographical hurdles, and extend the access to health care services. World Health Organization (2010) distinguishes telemedicine from telehealth with the former restricted to service delivery by physicians only, and the latter signifying services provided by health professionals in general, including nurses, pharmacists, and others. However, for the purpose of this study, telemedicine and telehealth are synonymous and used interchangeably. WHO (2010) defined Telemedicine as “the delivery of healthcare services, where distance is a critical factor, by all health-care professionals using information and communication technologies for the exchange of valid information for diagnosis, treatment and prevention of disease and injuries, research and evaluation, and for the continuing education of health-care providers, all in the interests of advancing the health of individuals and their communities”.

“Telehealth / Telemedicine” refers to the use of e-services to support a board range of remote services like patient care, education and monitoring. Telehealth, if integrated into ambulatory and hospital-based care, can achieve its full potential to address the six domains of quality care as specified by the Institute of Medicine report; safe, effective, patient centered, timely, efficient and equitable care to all. Telehealth is a disruptive technology that appears to threaten traditional healthcare delivery system but has the potential to reform and transform the industry by reducing cost, increasing quality and patient satisfaction. Technological innovations have been the impetus for the development of telemedicine. It started as a way to provide medical services to patients living in the rural areas. It allows physicians that are off-site to have a platform to see patients at remote locations and

provide patient access to specialty services and to quality of care that would not be available otherwise.

There are both benefits and disadvantages to the care that is provided through telemedicine. The benefits of telemedicine include providing access to specialty care services with efficient use of medical resources, as a way to reach patients living outside a hospital’s normal service area. However, implementation of telemedicine services requires a number of new protocols and safety measures designed to protect the privacy and confidentiality of patients, as well as to ensure physicians are having and maintaining appropriate licensure, and providing adequate training to the end users on use of technology. The arrays of telemedicine services range from teleconsultation to tele surgery. Telecommunication technologies have made treatment options available to out of reach patients by reducing the traveling expenses and enhancing patient experience. The aim of this study is to understand how consumers view the value proposition of telemedicine as a healthcare delivery model in United Arab Emirates. The objective of this study is to explore the consumers view on telemedicine as a healthcare delivery model in the component of convenience, willingness to use, improved delivery of healthcare, understand the quality of virtual medical care and probably advocate the use of telehealth as preferred method of seeking medical attention.

In this study, data was collected using a questionnaire developed through google forms, and sent out to respondents through email and WhatsApp. There were no specific exclusion criteria and inclusion criteria included all UAE nationals above 18 years of age. The total responses collected were 214.

In summary, majority of the respondents are willing to use

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telehealth services for routine care mainly. The respondents also agree that telemedicine will save time and minimize the need for travel, and thereby revamp the access to healthcare. The respondents also believe that telemedicine will save money and provide equivalent experience of consultation as in-person visits. The respondents also aspire that the telehealth services to be covered by insurance for unanimous approval and acceptance of telehealth services in the future by the community.

Speaker Biography

Kavita Bhalekar, RN, PhD (N), MBA in Healthcare Management from Geneva business school. Currently working as the Nursing Director - Abu

Dhabi Cluster at NMC specialty hospital, UAE. Area of interest include Clinical care, Healthcare Informatics, Quality and Accreditations, Clinical Research. She has successfully Standardized Nursing competencies, Implemented of Nursing Dashboard and Established Nursing KPI's for the entire group of NMC healthcare. Throughout her career, she has actively participated in the steering committees, work groups and task forces of NMC healthcare. She has been an active team member in NMC's accreditation processes for JCI, HAAD, SKEA, DQA, ISO. She spearheaded for "Dr. C R Shetty Centre for simulation and interactive learning and development". She has Commissioned First Aid clinics, school health clinics and Medical Center's in UAE. She has published articles in reputed nursing journals and currently serves as the International Editor for Journal of Critical Care Nursing Society of INDIA.

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Laila Akhu Zaheya

Jordan University of Science and Technology, Jordan

The patients' and the public's perception of EHR use for Health Care and their satisfaction with clinician EHR use

Background: One of the greatest concerns surrounding EHR use, is patients' perception and satisfaction with the use of EHR. Few studies have examined the patients' and the public's perceptions of EHR.

Aim: The study aimed to understand patients' and the public's perception of using EHR for health care and their satisfaction with clinician use of EHR.

Methods: A cross-sectional, descriptive, exploratory design was utilized. The study was conducted in 4 governmental hospitals in Jordan. A non-probability, convenient sample was utilized. Data was collected utilizing a self-administered questionnaire.

Results: There was a total of 500 participants, with a mean age of 36.2 (SD=12.1), with a high proportion of women 73.2% (n=366). Of the participants, 71.0% (n=355) were satisfied with the healthcare provided. Only 59.0% (n= 295) were familiar with the Electronic Health Records (EHRs). The majority of the

participants (n=416; 83.2%) agreed that nurses and physicians should have access to the complete EHR, with the presence of personalized information (name and address) and 86.2% (431) agreed that patients themselves, should have access to their own records. The participants in this study reported that they were more secure in their perception of EHR security, in comparison with paper-based records.

Conclusion: An adaptive approach should be created for EHR implementation. Patients and caregivers agreed that health care providers should have access to all patients' data.

Speaker Biography

Laila Akhu Zaheyz did Nursing from Jordan University of Science And Technology in the year 1996. She completed Msc. in Adult Nursing from Jordan University Of Science And Technology, 2000 and Ph.D. in Nursing from State University Of New York At Buffalo, 2007. Now she is acting as a Vice-dean in the department of Adults Health Nursing. She published many research papers in the respective field.

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Alirio Martinho Belchior

Diaverum UK Ltd, UK

Reviewing scientific articles: A “not-so-easy” task

As a reviewer of nursing scientific articles, I face on a day to day challenges with it. The work involving reviewing a single article is more than a lot to start with. The assurance that the submitted article is not a plagiarism and is relevant for the field, brings a huge amount of research and reading to do. Also, making sure that authors correct uses the references, and that there are no more accurate references is a huge task for a reviewer. A step by step guide for reviewers is important to make sure that scientific knowledge is produced and relevant for the field of study.

Speaker Biography

Alirio Martinho Belchior has Degree and Diploma in Nursing, had a post Graduate in Continued Care, a certificate in Practice Assessor and supervisor course, Degree in Advancing Renal Course Practice and Ph.D. in applied research in Preventive medicine, Public Health and Surgery

from University of Santiago de Compostela. He also attended various seminar, conferences, training in Integrated quality management system and improvement of patient care and safety. He is presently working as the Clinic Manager of Diaverum UK Ltd. Clacton Dialysis Unit and registered under the Care Quality Commission. He is the UK Brand Ambassador for EDTNA/ERCA, BRS council member and ANNUK member. He is also the current President and CEO of the World Nurse Association. Alirio does research in nursing science and nephrology. He is also a verified reviewer of the article being published in the Journal of Kidney Care. He has more than 14 years of experience in the field of Nursing. Alirio has held post as Clinic Manager of Fresenius Medical Care in UK and spend over a year doing education and training through Southeast Asia about dialysis, with a commitment to mentoring and encouraging junior members of staff and other allied professionals. He was the Chairman of the Board of a Humanitarian Association of Paramedics and Firefighters back in Portugal for more than 5 years.

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